

Hosted IP Features

Powerful Features

With over 50 basic and advanced features, our Hosted IP service is a complete solution that helps companies increase efficiency and work smarter than ever before.

Do more with less when you take advantage of these complimentary features.

The right set of features can make your business look much bigger in the eyes of your customers (and potential customers), partners, vendors, and others with whom you do business over the phone.

Remote Office

When the Remote Office feature is active, all incoming calls to your business phone are intercepted and rerouted to the number of your choice.

Push to Talk

A service that allows you to set up intercom-like functionality between you and others you speak with regularly on your phone system.

Broadworks Anywhere

Anywhere allows you to make and receive calls from any device, at any location, with only one phone number, one dial plan, one voice mailbox, and a unified set of features.

Access Point Communicator

A simplified way to manage some of the key "reach-ability" features from the Services Menu, based on the way you work. Even when you are off-site, you can still manage these features on the web or over the phone.

Outlook Integration

Allows a user to integrate Microsoft Outlook contacts with the Business Communicator.

Broadsoft Office Launch iPad App

This app allows Group Administrators to manage Auto Attendant, Hunt Groups, and Users from their iPad. The app is a free download.

The Features You Want

Auto Attendant

Intercepts incoming calls and greets with a pre-recorded message. Message can be re-recorded by subscriber at any time. Subscriber has full capability to program menu options.

Find Me/Follow Me

Allows users to define call treatments - how incoming calls are routed or forwarded for individuals or groups of inbound callers - ensuring that important calls are not missed. Includes Simultaneous and Sequential Ring

Voicemail to Email

Receive voicemails and faxes as email attachments. Voicemails appear as transcriptions and faxes are included as PDF attachments. If available, the caller or sender's name and number are included in the subject line.

Simultaneous Ring

Allows users to have up to five phone numbers ring in a specified sequence, so they never miss a call.

Web Portal

An easy-to-use, Web-based interface for managing your phone system features and users that doesn't require technical know-how.

