



Hosted IP

Our Hosted IP service, **VoicePoint Complete**, is an ideal solution for growing companies looking to develop that winning competitive edge. Connect any number of locations on one unified system with several advanced features from one provider. VoicePoint Complete is ideal for customers with less than 20 users. We offer a number of suite enhancements like Remote Office, Outlook integration, Unified Communication, Telephony Toolbar, and more. Start experiencing improved efficiency and productivity today!

Key Benefits:

- Eliminates capital equipment investment
- Because we have full control over our network, we are able to prioritize voice from end-to-end. That means that unlike other providers, we can provide true Quality of Service (QoS) to ensure crystal-clear call quality.
- Remote Office – Users can take their offices on the road with them
- Selective Call Forwarding – Allows users to decide who reaches them, at what number, and when
- Pre-integrated Services – Voice/Video/Fax mail, Call Centers, Conferencing and Personal Mobility

Need a flexible solution?

Our customizable Hosted IP service, **VoicePoint Flex**, gives you the rich enterprise-class features and reliability you need to portray a professional, successful image. VoicePoint Flex is designed for larger organizations with 20 or more users. This solution allows flexibility to offer features and functionality to each user, while sharing the call path availability across the whole enterprise.

Unified Communications

Unified Communications brings together essential communications services, such as instant messaging, presence, voice and video calling, multi-party video collaboration, and desktop sharing in real-time.

Access Point is a premier IP and Unified Communications solutions provider utilizing the market leading VoIP application server from Broadsoft, one of the most extensive interoperability platforms in the industry.

Key Benefits:

- **Presence** – Indicator displays status, location and time zone
- **Instant Messaging** - Send and receive messages, or initiate a group chat to get answers quickly
- **Integrated business calling capabilities** – Access calling features for inbound and outbound calls. Enjoy a seamless user experience in a fully hosted environment, or connect with SIP Trunking to existing PBXes.
- **Desktop Sharing** – Share project plans with the internal team, or work products, contracts, or other media with customers and partners.

Hosted Voice delivers more functionality than a traditional phone system, without the costs of managing and maintaining a PBX. It's a high-performance, no-maintenance solution that gives s a competitive edge.

- Unlimited local and long distance
- Superior voice quality and reliability
- Several features included at no charge
- Unified Communications

