

## Easy, Reliable, Accessible

The Receptionist/Attendant Console is a software-based attendant console for use by front office receptionists, enabling them to manage inbound calls for small, medium and large enterprises.

### Click, Drag, Drop!

Use a mouse to drag and drop call transfers, easy-to-use directory search, create conference calls, and many more sophisticated options.

### Manage Call Flow from Anywhere

Operators and receptionists can now sign in from anywhere using a variety of devices with an internet connection, unleashing receptionists from legacy systems which tied them to a physical location.

### Web-Based Portal

The Receptionist Console web-based client makes call handling and line-state monitoring easy and intuitive and is ergonomically designed to follow the natural work flow of a call.

### Supports Everyone, Everywhere

All types of phones are supported including desktop phones, soft phones and mobile phones, creating even more options for how and where receptionists manage the calls.

## Key Features

**Professional Call Handling** – Multiple receptionists can see critical information in real-time, with features and functionality not available on legacy premises-based systems

**Intuitive Design** – Web-based client/user interface follows the natural work flow of a call across the PC screen

**Customizable** – Service provider or enterprise can add logos and customize the user interface

**Assured Availability** – Attendant functionality can be accessed from anywhere with a PC and broadband connection, unleashing receptionists from physical consoles

**Completely Integrated** – The Receptionist application can be bundled with other applications and features for a complete front office solution



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