

Receptionist Console

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Easy, Reliable, Accessible

The Receptionist/Attendant Console is a software-based attendant console for use by front office receptionists, enabling them to manage inbound calls for small, medium and large enterprises.

Click, Drag, Drop!

Use a mouse to drag and drop call transfers, easy-to-use directory search, create conference calls, and many more sophisticated options.

Manage Call Flow from Anywhere

Operators and receptionists can now sign in from anywhere using a variety of devices with an internet connection, unleashing receptionists from legacy systems which tied them to a physical location.

Web-Based Portal

The Receptionist Console web-based client makes call handling and line-state monitoring easy and intuitive and is ergonomically designed to follow the natural work flow of a call.

Supports Everyone, Everywhere

All types of phones are supported including desktop phones, soft phones and mobile phones, creating even more options for how and where receptionists manage the calls.

Key Features

Professional Call Handling – Multiple receptionists can see critical information in real-time, with features and functionality not available on legacy premises-based systems

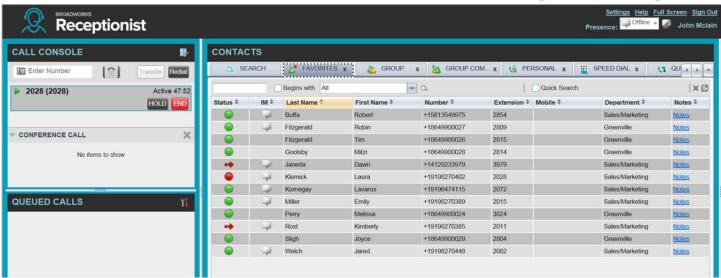
Intuitive Design – Web-based client/user interface follows the natural work flow of a call across the PC screen

Customizable – Service provider or enterprise can add logos and customize the user interface

Assured Availability – Attendant functionality can be accessed from anywhere with a PC and broadband connection, unleashing receptionists from physical consoles

Completely Integrated – The Receptionist application can be bundled with other applications and features for a complete front office solution





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