

## Consolidated Billing

### So many advantages.

We specialize in helping companies manage their communications more effectively. Our industry-leading, robust billing and order management system allows us to provide the invoicing for all locations under a single customized hierarchy designed to maximize the ease of processing and payment within your systems.

Our billing platform offers the easiest to read and detailed invoice available in the industry. We can provide customized reporting of monthly charges, usage records, and individual call detail records. In addition, the open architecture of our system allows for our customers to use Electronic Interfaces to obtain information on their accounts, orders, and billing invoices. Access Point also provides electronic billing and call detail usage record information in a comma delimited format. The files can easily be fed into other Telecom Expense applications or simply viewed with Excel. We also can provide electronic copies of invoices in a PDF format.

### My Access Point

You can also view your bill online with My Access Point (MAP). View your account, add or change services, submit a service or billing request, and check order status online.

- Single login for access to all your accounts
- Invoice information and PDF invoices online
- Historical invoice information
- Usage Reports
- Current unbilled usage records
- View of all services and products on every account
- Order status information
- Request service adds, changes, and disconnects
- Submit trouble tickets
- Check status of trouble tickets

In addition to our billing platform, Access Point has worked side-by-side with our customers to design and deliver various telecom management reports that have provided essential data for analyzing and evaluating the progress and management of the standardized location model as well as for continued exploration of the data to uncover additional cost savings opportunities going forward.

